



Corporate Target and Actual Annual Outcomes 2010

Program	Measure	Goal Target #	# Achieved Outcome	Still in Program	Negative Terminations	Other Terminations	Comments
Skills Enhancement	Completers get access to employer ins.	60% (31/52)	67% (31/46)	198	63	0	Of the 198 still in program, 176 are active and 22 are in Tier II. Served 307 total in 2010. Of the 63 non-completers 11 moved, 1 no longer needed assistance, 3 were no longer working 20 hrs per week, 1 no longer met income guidelines, 16 were no longer interested in the program, 14 had barriers and 17 lost contact.
	Completers increase wage by at least \$1.50/hr	85% (44/52)	93% (43/46)	"	"	"	
	Completers increase wage by at least \$3/hr	70% (37/52)	70% (32/46)	"	"	"	
	Help participants gain skills	52	46				
Fresh Start Wautoma	Participants get GED/HSED/High School Diploma	10	8	14	2	12	12 terminations were positive completers who did not need GED/HS diploma.
	Hourly wage of job placement is at least \$8/hr	80% (8/10)	7	3			
Fresh Start Waupaca	Home construction completed	1	1				
	Participants earn a diploma/GED	5	5				
	Participants earn Energy Training Certificates	9	4				
HPRP	Former TL clients receive rent assistance	3	8	7	0	1	
	Fresh Start participant receives rental assist'ce	1	1	0	0	0	
Work-n-Wheels	Participants purchase cars to get to work	32	32	29	3	0	
	Participants maintain/improve employment	28	28	29			
MIPPA	Applications for LIS, Medicare, Senior Care	39	5	5	0	0	
Tax Assistance Program	Individuals get free tax preparation assistance	100	180				Increased marketing efforts to churches and social workers
Ministry Dental	Patients return for recall appointments	1,000	1,457				Increased dentist & hygiene staffing; expanded office hours
	Patients complete treatment plan	43%/1,367	57%/2,240				3,920 patients seen in FY 2010 - see above
FCC	Adult DV victims sheltered make safety plan	90% (50/55)	85% (43/51)				
DV Outreach	Victims report increased knowledge of DV	90% (135/150)	82% (185/226)				
Transitional Housing	Participants exiting move to permanent hsg	75% (6/8)	75% (3/4)				
Youth-in-crisis	Youth return to safe or alternative home	90% (32/36)	95% (36/38)				
SAVS	Clients report increased well-being	90% (54/60)	97% (340/351)				Includes face to face and telephone contacts unduplicated.
DAAP	Participants demonstrate ability to use conflict resolution skills	90% (54/60)	100% (57/57)				Includes all served.
Ref Family Strengthening	Those in crisis report de-escalation	80% (28/35)	94% (30/32)				
Family Mentoring	Families meet their self-sufficiency goals	50% (10/20)	68% (13/19)				
FRC Parenting	Parents report increased knowledge	80% (16/20)	100% (17/17)				
FRC Chill Skills	Increase in knowledge of anger management	75% (15/20)	100% (8/8)				
Mental Health Navigator	Contacts per person	9	9	31	0	0	780 contacts for 87 served = average 9 contacts/person
	Participants indicate improved mental health	60%	60%	21	11	0	For those ending the program
	Participants keep scheduled appointments	60%	95%	20	11	0	For those accessing professional mental health services
	Participants use meds as appropriate	50%	95%	20	5	0	For those with prescribed medications
	Participants access one or more resouces	50%	95%	20	31	0	
Hmong Case Mgt	Progress toward family goals	100% (22/22)	81% (18/22)	50% (11/22)			
Head Start	# Children served	363	363				
Head Start	Children make significant gains in 4 domains	80%/264	78%/307				

*330 = Number projected to be in program for 3 periods.



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Program	Measure	Goal	# Achieved	Still in	Negative	Other	Comments
		(Target #)	Outcome	program	Term- inations	Term- inations	
Early Head Start	Number served	72					Started March 22, 2010 and ended June 22, not enough time
	Medical & dental screenings done by 100 days	100%					"
	Increased confidence in parenting skills	90%					"
Homebuyers	Households buy first home	15	15				
Wx	Homes weatherized	379	396				
Housing rehabilitation	Homes rehabilitated	25	50				
Affordable Hsg	Units developed	42	48				
Hmong Interpreter Project	Patient contacts	1	1,573	NA	NA	NA	
JBD	Jobs created with health insurance	10	4				Central Waters & Butler Ford to not offer health insurance. These individuals probably got insurance through their spouse.
	Create jobs paying \$9/hr	10	13				
	Create full-time, full-year jobs	18	18				
Skills Enhancement	Dollars mobilized	\$375,000	\$453,320				Does not include ARRA or WI Dept of Children & Families GPR funds.
JBD	Funds mobilized	\$125,000	\$749,300				Higher due to new Rural Microenterprise Assistance program grant
Weatherization	Funds mobilized	\$3,328,866	\$3,306,408				
Child Care	Revenue raised through child care	\$777,000	\$612,961				First year, turnover of children was higher than expected
All programs	People invest in CAP programs	2,000	1,800				
CAfP	Dollars mobilized	\$1,000,000	\$2,267,508				Investment dollars only, does not include operating grants
CAfP	Business loan writeoffs	≤ 8% of portfolio	6.97%/\$45,141				